

Engageconsult Allows patients to communicate securely and safely online with their practice about non-emergency medical conditions, admin questions or online video consultations.

It also offers 24/7 access to symptom-specific self-help information and easy access to other local NHS and self-care services.

## HOW TO USE:

- Step One »** Visit your practices website and select the banner/link for engageconsult.
- Step Two »** Sign up to engageconsult using your personal details, you will only need to do this process once.
- Step Three »** Choose the most appropriate option, whether it will be to request help from the surgery or self-help.
- Step Four »** If you choose to consult about a medical problem, answer a series of simple questions about your symptoms.
- Step Five »** Upload any relevant pictures or documents as long as they follow the guidelines.
- Step Six »** Add any additional comments and press submit. You will receive an email to confirm you have submitted your request.
- Step Seven »** Await response from the surgery, however if your condition worsens seek alternative help.

Click here to  
upload your  
QR code

You can tell us about your problem or ask us a question using your smartphone, tablet or PC.

**Scan to sign up!**

Safe and effective

## Online GP Services

**ASK THE PRACTICE A QUESTION »**

**ONLINE CONSULTATIONS »**

**24/7 NHS SELF-CARE ADVICE »**

**CLICK HERE**